

BREAKFAST AND AFTER SCHOOL CARE

If you wish to enquire about a booking for the second half of the Autumn term 2024, please contact us by email at <u>connectionsclub@chi.rbksch.org</u>

Spring first half term 2025, Mon 06/01/25 to Fri 14/02/25

(6 complete weeks)

Bookings

We will roll over your existing booking from Autumn 2 2024 to Spring 1 2025. Only submit a Booking Request Form if you wish to make a brand NEW Booking Request, not an amendment to an existing booking. Requests are considered on a first come, first served basis within the following order of priority: availability is prioritised firstly to existing Connections pupils, secondly to new siblings of existing Connections pupils and thirdly to families new to Connections. Depending upon availability, we may not be able to fulfil all your requested sessions. Submission of a Booking Request Form should automatically generate a receipt email form 'Google Forms' as soon as you click 'submit' (check your junk/spam folder). Please check carefully the details you have submitted to us. Note – that email does not confirm your child's place. Please wait for a confirmation email from Connections before you assume your booking can be fulfilled.

Important Dates	
25/11/24, 9am	Booking Request Form opens to request a brand new booking – please see availability on main webpage
01/12/24	Deadline to let us know (by email) of terminations or requests for changes to existing bookings - please see availability on main webpage
01/12/24	New Booking Request Form closes
03/12/24	Fees advised on ParentPay
08/12/24	Payment Deadline - all payments must have reached Connections by end of this date

Payment

Booking and payment is required in advance for the whole period (06/01/25 to 14/02/25). Please check your ParentPay balances after 03/12/24. Remember – a positive BLUE balance figure indicates a credit amount. A negative RED balance figure means payment is required and it must be received by the deadline shown above. Late payments will forfeit your child's attendance.

Changes to your booking

We need a minimum of five school days to process any changes to your booking. These will be subject to availability (see Connections main web page) and if requested after the deadline, will incur our £25 administration charge as described in our Terms and Conditions. Any credit arising from your amendment will be added to your ParentPay account for use towards future Connections fees. Refunds are not offered.

How Connections will operate for Spring 1 2025

Unfortunately we are unable to take bookings of Ad Hoc (occasional) sessions.

There is more information about Connections on the school website; in particular our FAQs may be helpful. We look forward to welcoming your child to our club.

Link to Booking Request Form: <u>Booking Request Form for Spring 1 2025</u>